

# Let OptumRx home delivery bring your medications to you

With OptumRx® home delivery, you can get a 3-month supply of your long-term medications. Plus, they are mailed to you with free standard shipping.

## Want more reasons?



### Skip the trips

Your medications can be delivered to your door. You don't even have to leave home or wait in the pharmacy line.



### Save some money

You may pay less than what you do at in-store pharmacies. And, standard shipping is free.



### Stay on track

With a 3-month supply, you may be less likely to miss a dose. You can even sign up for automatic refills.



### Be in control

Use the website or app to easily track orders, request refills, price medications and set up alerts.

## We're here when you need us

Our pharmacists and customer support team are ready 24/7.

### Ready for home delivery? Here are the ways to sign up.

- [myuhc.com](https://myuhc.com) or with the **UnitedHealthcare® app**.
- Or, ask your doctor to send an electronic prescription to OptumRx.
- Or, call the number on your member ID card.



## Get the lowest price

Home delivery members save \$10-12\* on average when they use the drug pricing tool and fill with home delivery.

Use the app or go online to see what you can save.

\*2020 OptumRx drug pricing tool cost analysis.

# Frequently asked questions

## Is OptumRx home delivery pharmacy in my plan's network?

Yes, it's part of your plan's pharmacy network.

## Once I've enrolled in home delivery, how long will it take to get my medication(s)?

Medications should arrive 2-5 days after the pharmacy receives completed new and refill orders.

## Am I able to track my home delivery orders?

Yes. You can track your home delivery orders from your online account or with the app.

## What is a long-term medication?

Long-term medications are those you take on a regular basis. They may also be called "maintenance medications." These may be taken for high blood pressure, cholesterol and depression.

## Can I use home delivery for any medication?

No. Not all prescriptions may be filled through home delivery. For example, OptumRx home delivery cannot fill prescriptions for certain pain medications like opioids. You can find out which of your prescriptions can be filled through home delivery by going online or using the app. Or, you can call customer service using the number on your member ID card.

## What is ePrescribe?

It's a way for your provider to send electronic prescriptions to OptumRx. It is much faster than paper and faxing prescriptions. Be sure to ask your doctor to ePrescribe when possible. Prescriptions for controlled substances, such as opioids, can only be ordered by ePrescribe. Some exceptions apply.

## Can I set up medication reminders?

Yes. Use your online account to set up email, phone or text alerts for when it's time to refill or take your medication.

## How does the automatic refill program work?

Go online or use the app to enroll eligible medications.

Then, OptumRx home delivery will send your refills when it's time. They will notify you before they ship and they'll use your approved payment method on file. It's that easy.

**Don't wait.**

**Sign up for home delivery today.**

Log in to [myuhc.com](https://myuhc.com) or use the **UnitedHealthcare® app**.

**Confused about health care terms? Visit [justplainclear.com](https://justplainclear.com).**

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