## Summary of Benefits and Coverage: What this Plan Covers & What You Pay for Covered Services

UnitedHealthcare NJLG\_METRO\_EPO HSA\_03\_2024

Coverage for: Employee/Family | Plan Type: EPO

The Summary of Benefits and Coverage (SBC) document will help you choose a health <u>plan</u>. The SBC shows you how you and the <u>plan</u> would share the cost for covered health care services. NOTE: Information about the cost of this <u>plan</u> (called the <u>premium</u>) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, visit <u>www.myuhc.com</u>. For general definitions of common terms, such as <u>allowed amount</u>, <u>balance billing</u>, <u>coinsurance</u>, <u>copayment</u>, <u>deductible</u>, <u>provider</u>, or other <u>underlined</u> terms, see the Glossary. You can view the Glossary at <u>www.healthcare.gov/sbc-glossary</u> or call 1-800-444-6222 to request a copy.

Important Questions	Answers	Why This Matters:
What is the overall deductible?		Generally, you must pay all of the costs from <u>providers</u> up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If you have other family members on the policy, the overall family <u>deductible</u> must be met before the <u>plan</u> begins to pay.
covered before you meet your <u>deductible</u> ?	Yes. <u>Preventive care</u> is covered before you meet your <u>deductible</u> .	This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive services</u> without <u>cost sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive services</u> at <u>www.healthcare.gov/</u> <u>coverage/preventive-care-benefits/</u> .
Are there other deductibles for specific services?	No.	You don't have to meet <u>deductibles</u> for specific services.
What is the <u>out-of-pocket</u> <u>limit</u> for this <u>plan</u> ?	<u>Network:</u> \$6,350 Individual / \$12,700 Family	The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met.
What is not included in the <u>out-of-pocket limit</u> ?	Premiums, balance-billing charges, and health care this <u>plan</u> doesn't cover.	Even though you pay these expenses, they don't count toward the <u>out-of-pocket</u> limit.
Will you pay less if you use a <u>network provider</u> ?	Yes. See <u>www.myuhc.com</u> or call 1-800-444-6222 for a list of <u>network providers</u> .	This <u>plan</u> uses a <u>provider</u> <u>network</u> . You will pay less if you use a <u>provider</u> in the <u>plan's network</u> . You will pay the most if you use an <u>out-of-network</u> <u>provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the <u>provider's</u> charge and what your <u>plan</u> pays ( <u>balance billing</u> ). Be aware, your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services.
Do you need a <u>referral</u> to see a <u>specialist</u> ?	No.	You can see the <u>specialist</u> you choose without a <u>referral</u> .

All **<u>copayment</u>** and **<u>coinsurance</u>** costs shown in this chart are after your **<u>deductible</u>** has been met, if a **<u>deductible</u>** applies.

		What You Will Pay			
Common Medical Event	Services You May Need	<u>Network Provider</u> (You will pay the least)	Out-of- <u>Network</u> <u>Provider</u> (You will pay the most)	Limitations, Exceptions, & Other Important Information	
	Primary care visit to treat an	50% coinsurance	Not Covered	Virtual visits (Telehealth) - No Charge per visit by a Designated Virtual <u>Network Provider</u> .	
If you visit a health care	injury or illness			If you receive services in addition to office visit, additional <u>copays</u> , <u>deductibles</u> , or <u>coinsurance</u> may apply e.g. surgery.	
<u>provider's</u> office or clinic	<u>Specialist</u> visit	50% <u>coinsurance</u>	Not Covered	If you receive services in addition to office visit, additional <u>copays</u> , <u>deductibles</u> , or <u>coinsurance</u> may apply e.g. surgery.	
	Preventive care/screening/ immunization	No Charge	Not Covered	You may have to pay for services that aren't preventive. Ask your <u>provider</u> if the services needed are preventive. Then check what your <u>plan</u> will pay for.	
	<u>Diagnostic test</u> (x-ray, blood work)	Free Standing/Office	Not Covered	None	
		Lab: 50% <u>coinsurance</u>			
lf you have a test		Hospital Lab: 50% coinsurance			
		Free Standing/Office			
		X-ray: 50% <u>coinsurance</u>			
		Hospital X-ray: 50% coinsurance			
	Imaging (CT/PET scans, MRIs)	Free Standing/Office:	Not Covered	None	
		40% coinsurance			
		Hospital: 50% <u>coinsurance</u>			

		What You	u Will Pay		
Common Medical Event	Services You May Need	<u>Network Provider</u> (You will pay the least)	Out-of- <u>Network</u> <u>Provider</u> (You will pay the most)	Limitations, Exceptions, & Other Important Information	
	Tier 1	Retail: \$15 <u>copay</u> Mail-Order: \$30 <u>copay</u>	Not Covered	Provider means pharmacy for purposes of this section.	
		Retail: 50% <u>coinsurance</u> with a \$250 <u>copay</u> maximum	Not Covered	Retail: Up to a 90-day supply Mail-Order: Up to a 90-day supply	
If you need drugs to treat your illness or	Tier 2	Mail-Order: 50% <u>coinsurance</u> with a \$500 <u>copay</u> maximum		If you use a out of <u>network-network</u> pharmacy (including a mail order pharmacy), you may be responsible for any amount over the allowed amount.	
condition More information about prescription drug		Retail: 50% <u>coinsurance</u> with a \$250 <u>copay</u> maximum Mail-Order: 50%	Not Covered	You may need to obtain certain drugs, including certain <u>specialty drugs</u> , from a pharmacy designated by us.	
<u>coverage</u> is available at www.myuhc.com	Tier 3	<u>coinsurance</u> with a \$500 <u>copay</u> maximum		Certain drugs may have a <u>preauthorization</u> requirement or may result in a higher cost.	
				Certain preventive medications (including certain contraceptives) and the List of Zero Cost Share Medications are covered at No Charge.	
				See the website listed for information on drugs covered by your <u>plan</u> . Not all drugs are covered.	
	Tier 4	Not Applicable	Not Applicable	Tier not applicable for this <u>plan</u> .	
If you have outpatient	Facility fee (e.g., ambulatory	Ambulatory Surgery Ctr / Office: 40% coinsurance	Not Covered	None	
surgery	surgery center)	Hospital: 50% coinsurance			
	Physician/surgeon fees	50% coinsurance	Not Covered	None	
		50% coinsurance	50% coinsurance *	*Network Deductible applies	
If you need immediate	Emergency medical transportation	50% coinsurance	50% coinsurance *	*Network Deductible applies	
medical attention	<u>Urgent care</u>	50% coinsurance	Not Covered	If you receive services in addition to <u>Urgent Care</u> visit, additional <u>copays</u> , <u>deductibles</u> , or <u>coinsurance</u> may apply e.g. surgery.	
If you have a hospital	Facility fee (e.g., hospital room)	50% coinsurance	Not Covered	None	
stay	Physician/surgeon fees	50% <u>coinsurance</u>	Not Covered	None	

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Common Medical Event	Services You May Need	<u>Network Provider</u> (You will pay the least)	Out-of- <u>Network</u> <u>Provider</u> (You will pay the most)	Limitations, Exceptions, & Other Important Information	
lf you need mental health, behavioral health, or substance abuse services	Outpatient services	50% <u>coinsurance</u>	Not Covered	<u>Network</u> partial <u>hospitalization</u> /intensive outpatient treatment//high intensity outpatient: 50% <u>coinsurance</u> Intensive Behavior Therapy (ABA): 50% <u>coinsurance</u>	
	Inpatient services	50% coinsurance	Not Covered	None	
	Office visits	No Charge	Not Covered	<u>Cost sharing does not apply for preventive services.</u> Depending on the type of services, a <u>copayment</u> , <u>deductibles</u> , or <u>coinsurance</u> may apply.	
lf you are pregnant	Childbirth/delivery professional services	50% <u>coinsurance</u>	Not Covered	Maternity care may include tests and services described elsewhere in the SBC (i.e. ultrasound.)	
	Childbirth/delivery facility services	50% coinsurance	Not Covered	None	
	Home health care	50% coinsurance	Not Covered	Limited to 60 visits per calendar year.	
	Rehabilitation services	50% coinsurance	Not Covered	Limits per calendar year: Physical, Speech and Occupational therapy combined limit 60 visits.	
If you need help recovering or have	Habilitation services	50% coinsurance	Not Covered	Limits per calendar year: Physical, Speech and Occupational therapy combined limit 60 visits.	
other special health	Skilled nursing care	50% coinsurance	Not Covered	Limited to 30 days per calendar year.	
needs	Durable medical equipment	0% coinsurance	Not Covered	Preauthorization required for DME over \$500 or there is no coverage	
	Hospice services	50% coinsurance	Not Covered	Limited to 180 days per lifetime (combined inpatient and home hospice).	
If your child needs	Children's eye exam	Not Covered	Not Covered	No coverage for Children's eye exams.	
dental or eye care	Children's glasses	Not Covered	Not Covered	No coverage for children's glasses	
	Children's dental check-up	Not Covered	Not Covered	No coverage for children's dental check-up.	

# Excluded Services & Other Covered Services:

Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)				
	•	Dental Care (Adult/Child)	•	Private-Duty Nursing
Acupuncture	•	Long-Term Care	•	Routine Eye Care (Adult/Child)
Cosmetic Surgery	•	Non-emergency care when travelling outside -	•	Routine Foot Care – Except as covered for
Children's Glasses		the U.S.		Diabetes
			•	Weight Loss Programs

Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.)				
Bariatric Surgery	•	Chiropractic (Manipulative) care-30 visits per calendar year	•	Infertility Treatments
	•	Hearing aids		

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: <a href="http://www.state.nj.us/dobi/index.html">www.state.nj.us/dobi/index.html</a>, Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or <a href="http://www.dol.gov/ebsa/healthreform">www.dol.gov/ebsa/healthreform</a>. Department of Health and Human Services, Center for Consumer Information and Insurance Oversight, at 1-877-267-2323 x61565 or <a href="http://www.cciio.cms.gov">www.cciio.cms.gov</a>. Other coverage options may be available to you, too, including buying individual insurance coverage through the <a href="http://www.getcovered.nj.gov">Health Insurance Marketplace</a>. For more information about the <a href="http://www.getcovered.nj.gov">Marketplace</a>, visit <a href="http://www.getcovered.nj.gov">www.getcovered.nj.gov</a> or call 1-833-677-1010.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your <u>plan</u> for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information on how to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact: your human resource department, the Employee Benefits Security Administration at 1-866-444-3272 or www.dol.gov/ebsa/healthreform or the New Jersey Department of Banking and Insurance at 1-800-446-7467 or www.state.nj.us/dobi/index.html.

Does this plan provide Minimum Essential Coverage? Yes.

Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

Does this plan meet the Minimum Value Standards? Yes.

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

#### Language Access Services:

Spanish (Español): Para obtener asistencia en Español, llame al 1-866-633-2446. Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-866-633-2446. Chinese (中文): 如果需要中文的帮助,请拨打这个号码1-866-633-2446. Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwijijgo holne' 1-866-633-2446.

To see examples of how this <u>plan</u> might cover costs for a sample medical situation, see the next section.

### About these Coverage Examples:



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

#### Peg is Having a Baby

(9 months of in-<u>network</u> prenatal care and a hospital delivery)

- The plan's overall deductible
- Specialist coinsurance
- Hospital (facility) <u>coinsurance</u>
- Other <u>coinsurance</u>

### This EXAMPLE event includes services like:

<u>Specialist</u> office visits (*prenatal care*) Childbirth/Delivery Professional Services Childbirth/Delivery Facility Services <u>Diagnostic tests</u> (*ultrasounds and blood work*) <u>Specialist</u> visit (anesthesia)

Total Example Cost

### In this example, Peg would pay:

Cost Sharing				
Deductibles	\$2,500			
<u>Copayments</u>	\$0			
Coinsurance	\$3,800			
What isn't covered				
Limits or exclusions	\$60			
The total Peg would pay is	\$6,360			

Managing Joe's Type 2 Diabetes (a year of routine in-<u>network</u> care of a well-controlled condition)

- The plan's overall deductible
- Specialist coinsurance
- Hospital (facility) <u>coinsurance</u>
- Other <u>coinsurance</u>

\$2,500

50%

50%

50%

\$12,700

#### This EXAMPLE event includes services like:

Primary care physician office visits (including disease education) Diagnostic tests (blood work) Prescription drugs Durable medical equipment (glucose meter)

## Total Example Cost

### In this example, Joe would pay:

Cost Sharing	
Deductibles	\$1,700
<u>Copayments</u>	\$0
Coinsurance	\$0
What isn't covered	
Limits or exclusions	\$0
The total Joe would pay is	\$1,700

#### **Mia's Simple Fracture**

(in-<u>network</u> emergency room visit and follow up care)

\$2,500	The <u>plan's</u> overall <u>deductible</u>	\$2,500
50%	Specialist coinsurance	50%
50%	Hospital (facility) coinsurance	50%
50%	Other coinsurance	50%

# This EXAMPLE event includes services like:

Emergency room care (including medical supplies) Diagnostic test (x-ray) Durable medical equipment (crutches) Rehabilitation services (physical therapy)

Total Example Cost \$2,800
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#### In this example, Mia would pay:

\$5,600

Cost Sharing	
Deductibles	\$2,400
Copayments	\$0
Coinsurance	\$0
What isn't covered	°
Limits or exclusions	\$0
The total Mia would pay is	\$2,400

The plan would be responsible for the other costs of these EXAMPLE covered services

### Notice of Non-Discrimination

We do not treat members differently because of sex, age, race, color, disability or national origin.

If you think you were treated unfairly because of your sex, age, race, color, disability or national origin, you can send a complaint to the Civil Rights Coordinator :

Online: UHC\_Civil\_Rights@uhc.com

Mail: Civil Rights Coordinator. UnitedHealthcare Civil Rights Grievance. P.O. Box 30608 Salt Lake City, UTAH 84130

You must send the complaint within 60 days of when you found out about it. A decision will be sent to you within 30 days. If you disagree with the decision, you have 15 days to ask us to look at it again. If you need help with your complaint, please call the toll-free number listed within this Summary of Benefits and Coverage (SBC), TTY711, Monday through Friday, 8 a.m. to 8 p.m.

You can also file a complaint with the U.S. Dept. of Health and Human services.

Online: https://ocrportal.hhs.gov/ocr/portal/lobby.jsf

Complaint forms are available at http://www.hhs.gov/ocr/office/file/index.html.

Phone: Toll-free 1-800-368-1019, 1-800-537-7697 (TDD)

Mail: U.S. Dept. of Health and Human Services. 200 Independence Avenue, SW Room 509F, HHH Building Washington, D.C. 20201

We provide free services to help you communicate with us. Such as, letters in other languages or large print. Or, you can ask for an interpreter. To ask for help, please call the number contained within this Summary of Benefits and Coverage (SBC), TTY711, Monday through Friday, 8 a.m. to 8 p.m.

ATENCIÓN: Si habla español (Spanish), hay servicios de asistencia de idiomas, sin cargo, a su disposición. Llame al número gratuito que aparece en este Resumen de Beneficios y Cobertura (Summary of Benefits and Coverage, SBC).

請注意:如果您說中文 (Chinese),我們免費為您提供語言協助服務。請撥打本福利和承保摘要

(Summary of Benefits and Coverage, SBC) 內所列的免付費電話號碼。

XIN LƯU Ý: Nếu quý vị nói tiếng **Việt (Vietnamese)**, quý vị sẽ được cung cấp dịch vụ trợ giúp về ngôn ngữ miễn phí. Vui lòng gọi số điện thoại miễn phí ghi trong bản Tóm lược về quyền lợi và đài thọ bảo hiểm (Summary of Benefits and Coverage, SBC) này.

알림: 한국어(Korean)를 사용하시는 경우 언어 지원 서비스를 무료로 이용하실 수 있습니다. 본 혜택 및 보장 요약서(Summary of Benefits and Coverage, SBC)에 기재된 무료전화번호로

저하하신시오

PAUNAWA: Kung nagsasalita ka ng **Tagalog (Tagalog)**, may makukuha kang mga libreng serbisyo ng tulong sa wika. Pakitawagan ang toll-free na numerong nakalista sa Buod na ito ng Mga Benepisyo at Saklaw (Summary of Benefits and Coverage o SBC).

ВНИМАНИЕ: бесплатные услуги перевода доступны для людей, чей родной язык является **русском (Russian)**. Позвоните по бесплатному номеру телефона, указанному в данном «Обзоре льгот и покрытия» (Summary of Benefits and Coverage, SBC).

تنبيه: إذا كنت تتحدث العربية (Arabic)، فإن خدمات المساعدة اللغوية المجانية متاحة لك. يُرجى الاتصال برقم الهاتف المجاني المدرج بداخل مخلص المزايا والتغطية (Summary of Benefits and Coverage، SBC) هذا.

ATANSYON: Si w pale Kreyðl ayisyen (Haitian Creole), ou kapab benefisye sèvis ki gratis pou ede w nan lang pa w. Tanpri rele nimewo gratis ki nan Rezime avantaj ak pwoteksyon sa a (Summary of Benefits and Coverage, SBC).

ATTENTION : Si vous parlez français (French), des services d'aide linguistique vous sont proposés gratuitement. Veuillez appeler le numéro sans frais figurant dans ce Sommaire des prestations et de la couverture (Summary of Benefits and Coverage, SBC).

UWAGA: Jeżeli mówisz po **polsku (Polish)**, udostępniliśmy darmowe usługi tłumacza. Prosimy zadzwonić pod bezpłatny numer podany w niniejszym Zestawieniu świadczeń i refundacji (Summary of Benefits and Coverage, SBC).

ATENÇÃO: Se você fala **português** (**Portuguese**), contate o serviço de assistência de idiomas gratuito. Ligue para o número gratuito listado neste Resumo de Benefícios e Cobertura (Summary of Benefits and Coverage - SBC).

ATTENZIONE: in caso la lingua parlata sia l'**italiano (Italian)**, sono disponibili servizi di assistenza linguistica gratuiti. Chiamate il numero verde indicato all'interno di questo Sommario dei Benefit e della Copertura (Summary of Benefits and Coverage, SBC).

ACHTUNG: Falls Sie **Deutsch (German)** sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Bitte rufen Sie die in dieser Zusammenfassung der Leistungen und Kostenübernahmen (Summary of Benefits and Coverage, SBC) angegebene gebührenfreie Rufnummer an.

注意事項:日本語 (Japanese) を話される場合、無料の言語支援サービスをご利用いただけます。 本「保障および給付の概要」(Summary of Benefits and Coverage, SBC) に記載されているフリー ダイヤルにてお電話ください。

توجه: اگر زبان شما فارسی (Farsi) است، خدمات امداد زبانی به طور رایگان در اختیار شما می باشد. لطفاً با شماره تلنن رایگان ذکر شده در این خلاصه مزایا و پوشش (Summary of Benefits and Coverage، SBC) تماس بگیرید.

ध्यान दें: यदि आप हिंदी (Hindi) बोलते है, आपको भाषा सहायता सेबाएं, निःशुल्क उपलब्ध हैं। लाभ और कवरेज (Summary of Benefits and Coverage, SBC) के इस सारांश के भीतर सूचीबद्ध टोल फ्री नंबर पर कॉल करें।

CEEB TOOM: Yog koj hais Lus **Hmoob** (**Hmong**), muaj kev pab txhais lus pub dawb rau koj. Thov hu rau tus xov tooj hu dawb teev muaj nyob ntawm Tsab Ntawv Nthuav Qhia Cov Txiaj Ntsim Zoo thiab Kev Kam Them Nqi (Summary of Benefits and Coverage, SBC) no.

ចំណាប់អារម្មណ៍: បើសិនអ្នកនិយាយភាសាខ្មែរ (Khmer) សេវាជំនួយភាសាដោយភពគិតថ្លៃ ក៏មានសំរាប់អ្នក។ សូមទូរស័ព្ទទៅលេខឥតចេញថ្លៃ ដែលមានកត់នៅក្នុង សេចក្តីសង្ខេបអត្ថប្រយោជន៍ និងការរាប់ងរង (Summary of

PAKDAAR: Nu saritaem ti **Ilocano (Ilocano)**, ti serbisyo para ti baddang ti lengguahe nga awanan bayadna, ket sidadaan para kenyam. Maidawat nga awagan ti awan bayad na nu tawagan nga numero nga nakalista iti uneg na daytoy nga Dagup dagiti Benipisyo ken Pannakasakup (Summary of Benefits and Coverage, SBC).

DÍÍ BAA'ÁKONÍNÍZIN: Diné (Navajo) bizaad bee yániłti'go, saad bee áka'anída'awo'ígíí, t'áá jíík'eh, bee ná'ahóót'i'. T'áá shoodí Naaltsoos Bee 'Aa'áhayání dóó Bee 'Ak'é'asti' Bee Baa Hane'í (Summary of Benefits and Coverage, SBC) biyi' t'áá jíík'ehgo béésh bee hane'í biká'ígíí bee hodíilnih.

OGOW: Haddii aad ku hadasho Soomaali (Somali), adeegyada taageerada luqadda, oo bilaash ah, ayaad heli kartaa. Fadlan wac lambarka bilaashka ah ee ku yaalla Soo-koobitaanka Dheefaha iyo Caymiska (Summary of Benefits and Coverage, SBC).